



Hello Curling Club Members,

My name is Jacob Moe and I am the GM of Crooked Pint here in Chaska. I hope this letter finds you and your families doing well as we push farther along into the fall and wintertime. If you have been back recently, I would like to thank you for your continued support and encouragement as we continue to navigate these uncertain times. If you have not been back yet, I look forward to having you in soon! It has been a pleasure getting to meet some of you so far and as the winter leagues are much busier, I am excited to see more familiar faces joining us and the opportunity to meet more of our valued members.

With our restaurant and the Curling Center being open for a few months now, we have had the opportunity to evaluate what has worked and what has not for the summer months. After the feedback we received throughout the summer months, it sounds like our ice service has improved dramatically and we will continue to execute the way we did throughout the Summer League. This will include a dedicated ice server, as well as a seamless transition into the restaurant after your draw if you so choose. Our main ice servers, Maddy & Anna, have done a great job thus far and have enjoyed getting to know everyone throughout the leagues this summer. Along with the rest of our staff, they are committed to upholding the level of service, pride and excellence that Curling Center members have come to expect from the Curling Center in the past and can expect from the Crooked Pint in the future.

I would like to remind you that we have been using Resy for our reservations, and now that we are familiar with the system it has been working tremendously. As a reminder, this app allows you to make reservations for tables to watch specific sheets in the restaurant and be guaranteed a spot. I would again ask you to honor the 2 hour time slot, as reservations for these tables will coincide with League schedule game times, and providing the same experience and level of service for the following draws is very important to us.

As we have continued to push through despite the pandemic, we have shown a commitment to our guest safety, and will continue to do so as we move forward. While some of these restrictions have proven frustrating, it is crucial that we continue to abide by them and with that I am asking for your help as well. As of this writing, masks inside the restaurant are required unless seated at a table, we are still limited in capacity, and tables larger than 6 are not allowed under any circumstances. I hope that this will be relaxed soon, but until then I ask for your understanding in following these guidelines.

I am excited to move into the Winter leagues and for the opportunity to continue to serve you at the Crooked Pint. I hope the efforts we have put into ensuring consistent, excellent service have shown that we are committed to matching the quality, pride and excellence that you have come to expect from the Chaska Curling Center. As always, please do not hesitate to reach out with questions, comments, concerns or feedback.

Sincerely,

Jacob Moe

General Manager

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